

Return Material Authorisation Form

Flopac follows a strict policy about the safety of our employees and everyone who comes into contact with the product. Because of this policy we do have some questions regarding the product that needs to get fixed. Please fill in this form as complete possible.

You do need to get some specific information before you can complete this form.

1. Customer Purchase Order number.
2. Type number.
3. Serial number.
4. Pump item.

Company information

Company name

Attention

Address

Postal Code

City

Country

Phone

E-mail

Pick up required	yes	no
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Quotation required	yes	no
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Warranty claimed	yes	no
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Delivery date

Installation date

Failure date

End user company

End use

Product information

Type number

Serial

Pump item

Reason for return

Process medium

By signing and returning this RMA Form I confirm that the equipment has been cleaned and decontaminated in accordance with good industrial practices and in compliance with all regulations. This equipment poses no health or safety risk due to contamination. All pressure parts has to be delivered unpressured. For the accumulator there are 3 steps: 1. Unpressurize system. | 2. Unpresurize bladder by releasing nitrogen. | 3. Drain system.

If applicable, I attach corresponding International Chemical Safety Cards for the media the equipment was exposed to. I confirm that Flopac b.v. may charge a minimum of € 345,- for cleaning if a.m. items arrive and medium residues are found in the flow tubes.

Name

Signature

Department

Date

In case the products will do any harm to humans, animals and/or nature. We have the right to hold you responsible for it.

Thank you for filling in this form. When you send the product back, make sure this document is present within the package.

It is also the best to send this document back to us at info@flopac.com

DON'T FORGET TO SEND THESE DOCUMENT ALONG

1. International Chemical Safety Cards - (MSDS)

2. Decontamination Declaration

We want to thank you for filling in this form. We contact you as soon as possible.

With kind regards, Flopac,
The Netherlands

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